



QuestSelect™ Implementation

Onboarding:

1. Organization signs agreement with the Ark Group to onboard **QuestSelect™**
2. Organization provides eligibility file to the Ark Group with health plan member IDs.
(File format provided by the Ark Group)
3. Health plan Member ID becomes **QuestSelect™** Member ID.
4. Health plan member informs Quest Diagnostics receptionist he or she is a **QuestSelect™** member
 - a. Member communicates:
 - i. "Don't bill me. I am a **QuestSelect™** member, and my health plan member ID is my **QuestSelect™** member ID."

Participation:

1. Digital fulfillment with virtual cards to present to Quest Diagnostics receptionist. Hard cards available upon request for a one time pass through fee.
2. Place **QuestSelect™** animated explainer video on organization website:
 - a. <https://vimeo.com/912005290>.
 - i. Private labeling is available.
3. The organization may also use the Ark Group QuestSelect™ link:
 - a. <https://www.arkgroup.com/quest-select-map>
4. Place Quest Diagnostics location link on employer website
 - a. <https://www.questdiagnostics.com/locations/search>
5. Text and email campaign available. \$0 out-of-pocket for all blood work and other labs at Quest Diagnostics. "Go here. Get care. Don't pay."
6. **QuestSelect™** brochure poster can be placed in break rooms and cubicles.



We look forward to providing you with a fantastic member cost-saving opportunity!

Sincerely,

Don Hansen
CEO / Founder