

Our Customer Care team is here to support you.

Should you have any trouble with registration, accessing your benefits, or scheduling an appointment, reach out to our customer care team.



1-888-220-6650



customercare@revive.health

urgent care, pharmacy, and weight health - in one place.



Revive offers members 24/7/365 access to rapid urgent care with an exclusive provider network (not available to members on high-deductible health plans), a weight health program designed for lasting results, and a pharmacy with free home delivery of medications.

Urgent Care

24/7 Access Nationwide:

Members can consult with providers at any time, from anywhere in the U.S.

Fast Response: Most consultations occur within minutes, resolving urgent health concerns swiftly.

No Out-of-Pocket Costs:

Members enjoy seamless, costfree access to urgent care, with no claims or copays required.

Up to 12 urgent care visits without any charges.

Pharmacy Services

Extensive Drug Coverage:

Our formulary includes over 1,000 maintenance medications and 70+ urgent care medications.*

Free Home Delivery: Members receive their prescriptions conveniently at home, eliminating the need to visit a pharmacy.

Pharmacy Discount Card: For medications not included in our formulary, our discount card ensures members still have access to affordable pricing.*

Regular monthly delivery: Medications delivered at no cost

Weight Health

Weight loss medications:

Provider-prescribed weight loss medications for eligible members.

Personalized Coaching:

Chatting with a Revive health coach keeps members motivated, focused, and moving forward.

Free Home Delivery: Members receive their essential weight health medications delivered directly to their door through our mail-order pharmacy.

For members enrolled in a high-deductible health plan (HDHP), a \$100 copay applies to provider visits for weight loss medications.

How to enroll

STEP 1 Scan the QR code or click the Register Now button to get started.

STEP 2 You will arrive at the page titled 'Account Lookup'.

STEP 3 Enter your enrollment code, along with your first name, last name, and Member ID.

STEP 4 Follow the steps to complete your profile and set a password.

*HDHP plan members receive a limited formulary of 500 preventative medications.





Filling prescriptions can be a hassle, we've made it fast and easy.



Member Benefits Include:

- Access to the most commonly prescribed generic medications and formulations.
- It takes only 3-5 business days to process, send, and receive your prescription.
- All medications come in an unmarked box for privacy purposes.
- One (1) free medication shipment/month;
 \$7.99 per additional shipment. More than one prescription can be sent in a shipment.
- If you are currently taking a medication that is on our list, you can transfer it to our mail-order pharmacy to receive that medication at no charge.

Pharmacist Consultations

Get quick, reliable answers to all your medication-related questions.

Pharmacy Discount Card

Our discount card ensures affordability for medications not covered on our formulary.

Non-HDHP Member Benefits

Over 1,000 preventative medications available via home delivery.

Over 70 medications available at retail.

- 70+ urgent care medications available at 70,000 pharmacies.
- If your virtual urgent care visit provider prescribes an urgent medication, you can pick it up at your local retail pharmacy at no added cost by presenting your Revive pharmacy card.



Prescription Explainer



Complete Formulary

HDHP Member Benefits

Over 500 preventative medications available via home delivery.



Prescription Explainer



Complete Formulary

Weight loss medications prescribed as part of Revive's Weight Health Program are not included in our prescription formulary. The cost of these medications varies depending on the type and brand and will be the responsibility of the member.

Revive's Weight Health Program adheres to state-specific regulations concerning the prescribed. In California (CA) and Alabama (AL), oral compounded semaglutide medications are not included as part of the program. In Mississippi (MS), compounded GLP-1 products are similarly excluded. These guidelines are established in accordance with applicable state laws and Revive's program policies, which are subject to change. For clarification or additional questions, please contact us directly.

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