

Where Infusion Happens Matters

For clinically appropriate members, a different infusion setting may offer a better experience while revealing a plan-level cost opportunity.

A hospital appointment can mean hours spent driving, parking, and waiting, along with time away from work and family. When care can safely move home, treatment happens in a familiar setting and may fit more easily into the member's day.

When the Setting Changes, the Experience Can Too

	HOSPITAL-BASED INFUSION	● HOME INFUSION
Travel	Driving, parking, and navigating to a hospital	Care comes to the member
Time	Appointments shaped by facility schedules and wait times	Treatment may fit more easily around work and family
Experience	Treatment and recovery in a shared clinical setting	Care and recovery in a familiar, private space
Plan Cost	Hospital facility, administration, and medication charges	An opportunity to reduce avoidable facility costs

One Change. Three Perspectives.

See what a different infusion setting may mean for members, employer groups, and consultants.



MEMBER

More life. Less time spent getting care.

- Treatment may fit more easily around work & family
- Care and recovery happen in a familiar setting



EMPLOYER

A better experience with the potential for smarter plan spending.

- Less potential workday disruption
- An opportunity to examine avoidable plan costs



CONSULTANT

A hidden cost driver becomes a crucial opportunity.

- Greater visibility into a high-cost claim category
- A clear site-of-care opportunity to explore with clients

The Right Setting Starts With the Right Assessment

Home infusion is not right for every member or every treatment. Before care moves, a clinical review should consider:

- Treatment history, stability, and previous reactions
- Other health conditions and monitoring needs
- The member's home environment
- Access to emergency care

The goal is not to move every infusion home. It is to identify the safest, most appropriate setting for each member, which may include another outpatient option.

Questions That Can Reveal the Opportunity

Understanding where and how infusion therapy is delivered can help uncover opportunities for both the plan and its members.

- How much infusion spending occurs in hospital outpatient settings, and which treatments are driving it?
- How do costs compare across care settings?
- Which members may be appropriate for another setting?
- Who helps members navigate the change?
- How are safety and member experience measured?

See What a Different Infusion Setting Could Reveal

Contact your Client Engagement Specialist to review infusion claims and determine whether a clinically appropriate site-of-care opportunity may exist.



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